

Accessibility Statement

Ellysto, LLC • <https://ellysto.com> • hello@ellysto.com

Effective Date: May 12, 2026 • Version 1.0

Ellysto, LLC ("Ellysto") is committed to making <https://ellysto.com>, the customer dashboard, and our digital products and services usable by the widest possible audience, including people with disabilities. We treat accessibility as an ongoing process rather than a single milestone.

1. Our Commitment

We endeavor to design and deliver our website and digital tools in a manner that is perceivable, operable, understandable, and robust. We work to identify and remove accessibility barriers as we become aware of them, and we consider accessibility when selecting third-party platforms, fonts, components, and integrations.

2. Conformance Target

Ellysto uses the Web Content Accessibility Guidelines ("WCAG") 2.1 Level AA published by the World Wide Web Consortium as our target conformance benchmark, applied where practicable across the website and customer dashboard. WCAG 2.1 AA is also the standard adopted by the U.S. Department of Justice for state and local government web content under the 2024 Title II rule; while that rule applies to public entities rather than to private businesses, Ellysto has chosen WCAG 2.1 AA as an appropriate good-faith benchmark.

3. Ongoing Improvements

Accessibility work is continuous. Examples of efforts we make include semantic markup, descriptive link text, sufficient color contrast, keyboard-operable navigation where feasible, alternative text for meaningful images, and clear, plain-language content. We periodically review the Site and digital products and adjust as needed.

4. Third-Party Content and Limitations

Portions of our website, dashboard, and integrations rely on third-party platforms, embeds, templates, or services that we do not control and that may not be fully accessible. We do not control these third-party services. Where a feature is provided by a third party, we work with the provider or offer reasonable alternative means of access where feasible.

5. Feedback and Assistance

If you experience difficulty accessing any part of our website, customer dashboard, digital products, or communications, we want to hear from you. Please contact us at hello@ellysto.com and include:

- A description of the issue you encountered;
- The URL or location in the dashboard or product where the issue occurred;

- The device, browser, and assistive technology you were using, if known; and
- Your preferred format for a response (email, phone, etc.).

6. Alternative Access

Upon request, and where feasible, Ellysto will provide reasonable assistance to obtain the information, products, or services you need in an alternative format. We will work with you in good faith to identify an accommodation that meets your needs.

7. No Admission

Nothing in this Accessibility Statement is an admission of legal noncompliance, a guarantee of WCAG 2.1 AA conformance at every moment in time, or a waiver of any defenses available to Ellysto under applicable law. WCAG 2.1 AA is a target benchmark, and accessibility is an ongoing effort.

8. Contact

Accessibility coordinator: Ellysto, LLC, hello@ellysto.com, 3867 Plaza Tower Dr., 1st Floor, Baton Rouge, LA 70816.